

**New York State Medicare Beneficiaries  
Complaints by Race and Region  
(8/1/06-7/31/07)**

	White	African American	Latino	Asian	Native American	Other	Unknown
Total % of beneficiaries living in New York State	77.7%	12.5%	3.3%	2.3%	0.1%	3.6%	0.4%
Total # of beneficiaries living in New York State	2,294,509	369,505	97,353	67,768	4,078	106,499	12,191
Total % of beneficiaries in NY who lodged a complaint	82.8%	13.1%	1.2%	0.9%	0%	2.0%	0%
Total # of beneficiaries in NY who lodged a complaint	284	45	4	3	0	7	0
Total % of beneficiaries living downstate (NYC, Nassau, Suffolk, Orange, Putnam, Westchester, Rockland)	68.1%	17.5%	5.2%	3.5%	0.1%	5.1%	0.5%
Total # of beneficiaries living downstate	1,211,308	310,762	92,562	63,013	1,704	90,373	9,346
Total % of beneficiaries living downstate who lodged a complaint	79.4%	15.4%	1.6%	1.2%	0%	2.4%	0%
Total # of beneficiaries living downstate who lodged a complaint	196	38	4	3	0	6	0
Total % of beneficiaries living upstate	92.4%	5.0%	0.4%	0.4%	0.2%	1.4%	0.2%
Total # of beneficiaries living upstate	1,083,201	58,743	4,791	4,755	2,374	16,126	2,845
Total % of beneficiaries living upstate who lodged a complaint	91.7%	7.3%	0%	0%	0%	1.0%	0%
Total # of beneficiaries living upstate who lodged a complaint	88	7	0	0	0	1	0

1. Percentages may not equal 100% due to rounding.
2. The "Other" category is all other races not listed. The "Unknown" category is beneficiaries whose race is not known.
3. Calculations may differ from other published counts; the above include all Medicare beneficiaries who were covered at any time during the defined twelve month period, among other variables.
4. Complaints refer to formal written complaints. Concerns refer to the individual issues included in a complaint. A complaint may contain multiple concerns.

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	<b>Total</b>	<b>% of total beneficiaries</b>
Total # of downstate beneficiaries	1,779,068	60.27%
Total # of upstate beneficiaries	1,172,835	39.73%
Total # of beneficiaries	2,951,903	
Total # of beneficiaries living downstate who lodged a complaint	247	72.01%
Total # of beneficiaries living upstate who lodged a complaint	96	27.98%
Total # of beneficiaries in NY who lodged a complaint	343	

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