



Your health. Your voice.

If you have concerns about the quality of your health care, we can help.

IPRO, the Medicare Quality Improvement Organization for New York State, will listen to your concerns and help you file a complaint. Whether it's for you or someone you care about, medical professionals will conduct an impartial review at no cost to you and will keep you updated on the progress of your case from start to finish.

We are not a health plan or a law firm. Our job is to improve the quality of health care for all New Yorkers covered by Medicare.



Call IPRO's Quality of Care Concern Helpline

1-866-391-4682 Toll Free



For more information on your Medicare rights and the complaint process, visit www.YourHealthYourVoice.org

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